

## **D-TEC Privacy Statement**

D-TEC Products B.V. is responsible for the processing of personal data as stated in this privacy policy.

### **Contact details:**

D-TEC Products B.V.  
Sporstraat 10  
4041 CM KESTEREN  
+31 (0)488 410864

### **Which personal data do we process?**

- First and last name
- Gender
- Address
- Phone number
- Company size and areas of interest
- Email address
- Chamber of Commerce and VAT numbers
- ID proof regarding RDW registration, if applicable

### **Why does D-TEC Products B.V. process your data?**

- To execute contracts, transactions, and services;
- Relationship management, newsletters;
- Product and service development, quotations, confirmations, vehicle inspections, and other administrative tasks;
- To inform you about changes in our services or products.

### **How do we obtain your information?**

We have received your contact information because we have provided a product or service, or we have received a request for information or a business card from you. Additionally, we engage in telephone acquisition. In these cases, your data is stored in our system.

### **How long do we retain your data?**

At least as long as legally required and/or until you have sent us an unsubscribe request via email.

### **Disclosure to third parties**

D-TEC Products B.V. does not sell your data to third parties. However, D-TEC dealer and service organizations may use this information. We only share your data with third parties when necessary to properly provide our services or to comply with legal obligations. We enter into a processing agreement with companies to whom we provide your data.

### **Social media buttons**

D-TEC Products uses social media buttons on its website. For any announcements we make on social media or our website regarding privacy-sensitive information of customers or employees, we always ask for prior consent (for example, during trailer deliveries).

**Accessing, modifying, or deleting your data**

You have the right to access, modify, or delete your personal data. You also have the right to withdraw your consent for data processing or object to the processing of your personal data. Additionally, you have the right to data portability. This means you can request D-TEC Products B.V. to transfer your personal data to you or to an organization you designate. You can submit a request for access, modification, deletion, data transfer, or withdrawal of your personal data to [info@d-tec.nl](mailto:info@d-tec.nl). To ensure the request is from you, we ask that you include a copy of your ID with the request. Please black out your photo, MRZ (machine-readable zone with numbers at the bottom of your passport), passport number, and citizen service number (BSN) to protect your privacy. D-TEC Products B.V. will respond to your request as soon as possible, no later than four weeks.

**Unsubscribe from the newsletter**

You always have the right to unsubscribe from our newsletter. You can opt-out using the unsubscribe button included in every mailing.

**Data security**

We take the protection of your personal data very seriously and implement appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure, and unauthorized modification. All privacy-sensitive files are protected with a login code. If you believe that your data is not properly secured or that it is being misused, please contact us at [info@d-tec.eu](mailto:info@d-tec.eu).